

Easy After-school Jiu-Jitsu

Code of Conduct for Parents and Carers

What you can expect from us — and what we ask of you in return

Version 1.0 | Adopted May 2026

Why we have this code

Easy After-school Jiu-Jitsu sessions work because three groups commit to the same standard: the children, our coaches, and you as the parent or carer. We have separate Codes of Conduct for the first two; this one is the parent and carer side of the agreement. It is not long because most of it is common sense but writing it down makes our shared expectations clear.

You acknowledge this Code on behalf of your child as part of every term booking. The current version is published on easjj.co.uk.

What you can expect from us

- Coaches who are vetted, DBS-checked, safeguarding-trained, first-aid-trained and insured through the UKBJJA.
- Sessions delivered to a published Safe Practice Policy with an age-appropriate technical syllabus and clear concussion protocol.
- A Designated Safeguarding Lead (David Lindsay) and a Deputy DSL (James Wood) you can contact directly with any concern.
- Your child treated with dignity, encouragement and patience, and never forced to spar or to take part in an activity they are uncomfortable with.
- Confidentiality on medical and personal information, shared only with the coaches who need to know.
- A clear Complaints and Appeals Procedure if anything we have done falls short of these standards.

What we ask of you

Drop-off and collection

- Provide your child with clean kit and water, and collect them on time at the end of the session.
- Tell us if anyone other than yourself will be collecting your child for a particular session.
- If you are running late, contact the school so they can let the coach know — please do not let your child wait without us knowing.

Medical, contact and authorised-collection information

- Tell us, through the booking system, about every medical condition or requirement that could affect your child's safe participation — asthma, allergies, recent injuries, recent concussion, joint conditions, etc.
- Update the information on via email if anything changes within 7 days of that change, please.
- Make sure both emergency contact numbers are kept current.

Photography and recording

- Where you have given photography consent for your own child, we may take session photographs of them on a partnership-managed device for club marketing, never on personal devices and never of children whose parents have not given consent.

Communication and respect

- Communicate with by emailing david@easjj.co.uk or james@easjj.co.uk. We do not use personal coach phones for parent communication.
- Please treat our coaches respectfully, including in how you raise concerns. We expect to hear about anything that is not right, and we have a Complaints and Appeals Procedure designed to make raising concerns easy. We just ask that the conversation be respectful, both ways.
- Please support your child with our zero-tolerance approach to deliberate harm. If your child receives a third strike in a session, the lead coach will let you know that day.

Sideline conduct

- Where you are watching a session, please do so quietly. Children find it easier to focus on their coach when their parent is not coaching from the side.
- Please do not approach the mat or another child during a session. Speak to a coach instead.

If you have a concern

Three routes, in order of severity:

- Day-to-day question or feedback should be emailed info@easjj.co.uk.
- For complaints, please see our Complaints and Appeals Procedure on easjj.co.uk. Most complaints resolve at Stage 1.
- A safeguarding concern about your child or any other child — phone David Lindsay on 07834 563020 or James Wood on 07450 147183 the same day. Do not wait. Our Reporting Concerns Procedure sets out exactly what we do next.

Acknowledgement

You acknowledge this Code of Conduct as part of every term booking.